

2hire

Connecting vehicles



2hire 

Linkey essential guide

Essential guide



In this presentation you will find the main points of Linkey rental process

Status: Ideal Flow

In this chart, it is shown the ideal flow of a Linkey booking.

All Linkey bookings should follow this path.

The other possible cases are highlighted in the following slides.



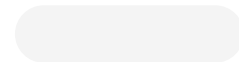
Pending

The Turo host has created the booking



In progress

The Turo guest has unlocked the vehicle. The rental has successfully started.



Closed

The Turo guest has locked the vehicle. The rental has successfully ended.



Ready

– 1h before the start of the rental
The Turo guest has received the link to access the vehicle



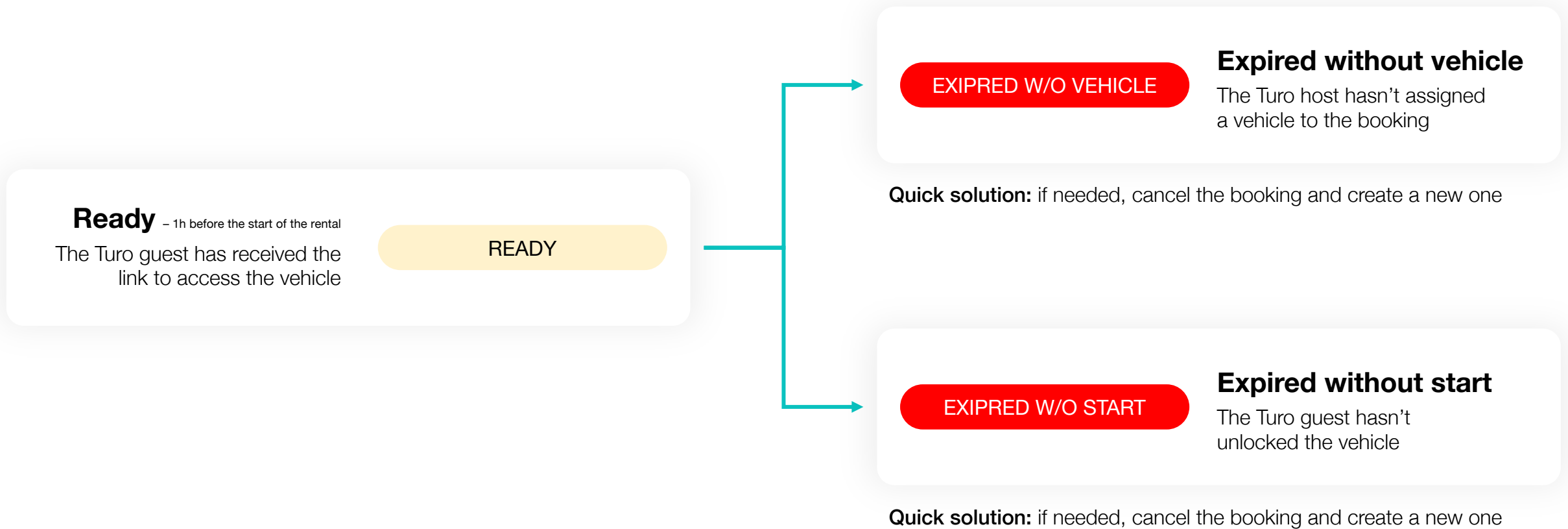
Finishing

– 1h before the end of the rental
The Turo guest has received the link to close the vehicle



Failure in Ready

The possible failure scenarios in the Ready status



Failure in Finishing

The possible failure scenario in the Finishing status

Finishing – 1h before the end of the rental
The Turo guest has received the link to close the vehicle

FINISHING



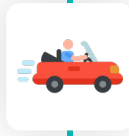
EXPIRED W/O STOP

Expired without stop
The Turo guest hasn't locked the vehicle

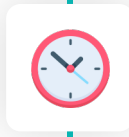
Quick solution: contact the Turo guest

Warning!

You should remember these few points



The link is never sent if the Turo host doesn't assign a vehicle to the booking



The Turo guest can open/close the vehicle's doors between 1 hour before and 1 hour after the start/end of the booking



If the Turo guest requests a modification of the booking, the Turo host can edit the booking from the dashboard



Modifying the Service Settings can compromise the correct functioning of the service

THANKS